

MUSÉE CULTUREL DU MONT-CARMEL

Teacher FAQs:
On Visiting the Musée



Before you visit	3
Booking and cancellation	
How do we book a school visit to the Musée?	3
How many students can we bring?	3
Will our visit be guided or self-led?	3
Booking a learning session, workshop or event	4
Cancellation of a booked visit, learning session or event	4
How do we book to see an exhibition?	4
During your visit	5
Musée guidelines	
Who is responsible for student behavior in the Musée?	5
What is the best group size to move around in?	5
Can we sketch in the Musée?	6
Is photography allowed in the Musée?	6
Is there a museum shop?	6
Arrival and admission	
How do we get to the Musée?	7
Where is the group entrance and check-in?	7
What if we are running late?	7
Is there an admission charge?	7
Facilities and resources	
What resources are available for schools in the Musée?	8
Is there a place to leave your coats and bags?	8
Is there a lavatory for school groups?	8
Is there a place to eat lunch in the Musée?	8
After your visit	
Where can I find online resources for my class?	9

3 Before you visit

Before you visit the Musée, explore our Learning and Engagement sessions and our free online learning resource hub designed to provide resources and museum activities to support you and your students during your visit. These can be viewed on our [Schools Hub](#) page.

Booking and cancellation

- **How do we book a school visit to the Musée?**

Please book your free school visit to the Musée by using our online reservation portal located on our [School and Group Visits](#) page, or by telephoning the Musée directly at +1 (207) 895-3339 to schedule your visit. Select the date, arrival time and number of adult group leaders and students in your group when making your booking. Please provide all necessary information and requested details while completing the reservation form.

We recommend that teachers / party organizers visit the Musée ahead of bringing their school to plan out their visit and speak with Musée staff. Admission into the Musée is free and un-ticketed. All free museum activities and learning resources are available to download on our [Schools Hub](#) page.

- **How many students can we bring?**

For every hour-long time slot, there is availability for up to 60 students, plus 10 group leaders.

- **Will our visit be guided or self-led?**

You have the option of selecting your preference for either a self-led or guided visit by a member of Musée staff when booking your school visit through our online reservation portal.

- **Booking a learning session, workshop or event**

Our bookable learning sessions, workshops and events, available to both students and teachers, can be scheduled when using our online reservation portal located on our [School and Group Visits](#) page.

Learning sessions are typically 30 – 60 minutes long unless specified and take place on all floors across all spaces of the Musée.

- **Cancellation of a booked visit, learning session or event**

Please contact the Musée directly as soon as possible to confirm if you can no longer attend a pre-booked school visit, workshop or event so that we can offer your place to another group.

Rest assured that cancellation and/or change of booking date charges will not apply should you become unable to visit the Musée.

- **How do we book to see an exhibition?**

Discounted rates on exhibition tickets are available for school groups whose total number of students / participants are 10+. Please indicate this preference to view an exhibition when scheduling your visit through our online reservation portal.

Musée guidelines

- **Who is responsible for student behavior in the Musée?**

Teachers and group leaders are responsible for the behavior and safety of their students throughout the visit. Please ensure that your students remain supervised at all times for the duration of their visit.

Please support your group to be curious, but please ensure they do not touch the artefacts on display, and/or lean against or touch the structural elements that compose the museum (i.e., plaster walls, marbleized columns). Encourage your group to take their time when exploring the Musée and to discuss what they see.

Please ensure all students / group participants avoid entering areas that are visually indicated as off-limits to sightseeing and public access. All school staff must ensure students' compliance with these protocols for their own safety.

Please be respectful of staff, artefacts, and other visitors in all Musée spaces. Thank you for ensuring your group behave considerately and we hope you enjoy your time at the Musée.

- **What is the best group size to move around in?**

While the maximum number of visitors within a school visit to the Musée allows for a total of 60 students and 10 group leaders for every hour-long time slot, we recommend splitting your group up into smaller groups with appropriate adult support. This ensures that spaces do not become overcrowded, and that students and other visitors are able to enjoy their visit fully.

Our recommended ratio of adults to pupils is as follows:

- For Early Years / Foundation Stage (3 – 5 year olds):
→ 1 adult : 4 students
- For Key Stage 1 (5 – 7 year olds):
→ 1 adult : 6 students
- For Key Stages 2 (7 – 11 year olds):
→ 1 adult : 8 students
- For Key Stages 3 – 5 (11 – 18 year olds):
→ 1 adult : 10 students

- **Can we sketch in the Musée?**

Groups are welcome to draw in the Musée using pencils and sketchbooks only. Please do not lean against or utilize the walls / other structural surfaces that compose the buildings of the Musée to support sketching efforts. At this time, we are unable to provide groups with paper, clipboards, and pencils; it is advised that group leaders and organizers of school visits readily supply their pupils with such materials should they be desired.

- **Is photography allowed in the Musée?**

Photography without flash is permitted in the Musée, unless otherwise stated.

- **Is there a museum shop?**

At this time, while the Musée does offer a selection of items available for purchase, the Musée does not presently have a designated shop space. The Musée, however, is working to change this within the near future.

For more details on the items available for purchase, please contact the Musée directly.

How do we get to the Musée?

The Musée culturel du Mont-Carmel is located at the following address:
993 Main Street, Lille, Maine, United States 04746-0150

School groups may park and disembark in the museum parking lot located just off the right side of the main Sanctuary and in front of the Mont-Carmel Cemetery. The parking lot is more than sufficient to accommodate coaches / buses and other similar vehicles.

Where is the group entrance and check-in?

Please enter via the Musée's main entrance – the triple portal doors of Notre-Dame's façade facing Main Street / US Route 1. All entrances into the Musée are wheelchair-accessible. Museum staff will be on hand to welcome you and your group at the entrance and check you in.

After check-in, your group will be taken through the Musée and given a welcome briefing by members of staff, a chance to drop off bags and coats, and use the lavatory facilities.

What if we are running late?

Please allow plenty of time to arrive at the Musée for your group to use the cloakroom and lavatory facilities. Please contact the Musée directly if you are running late.

We understand things come up that can delay initial plans and, as such, we are very accommodating; we merely ask you keep us informed on the status of your arrival.

Is there an admission charge?

Admission to the Musée is free for all, and is un-ticketed. Excluding the permanent exhibition, there is a charge to visit exhibitions.

What resources are available for schools in the Musée?

In addition to providing free curriculum-linked learning sessions, the Musée offers an array of museum engagement activities, which can be accessed and downloaded for free from our [Schools Hub](#) page. These provide questions and activities for teachers and students to use while exploring the Musée.

Is there a place to leave your coats and bags?

Musée staff will happily assist you in depositing your coats and bags in a designated office space within the Corridor Gallery. It is advisable to reduce the amount of personal belongings you and your students bring on the visit. Valuables should be kept with you at all times.

Is there a lavatory for school groups?

The Musée has an ADA-accessible, gender-neutral restroom available in the Corridor Gallery that connects the Sacristy and Chapel with the main Sanctuary. Within it contains a single-use toilet, sink, soap, paper towels, a mirror and a bin.

Is there a place to eat lunch in the Musée?

At this time, the Musée does not have a café, luncheon room, or other designated space for eatery available to its visitors. No food or drink is permitted inside any of the buildings that make-up the Musée complex unless otherwise stated. Should packed lunches accompany school pupils on their visit, these may be consumed outside in the green space to the left of the main Sanctuary and in front of the former Rectory – weather permitting of course.

Options for food and drink can be found a few miles upriver in Madawaska and Edmundston, New Brunswick, or a few miles downriver in Van Buren.

→ [Contents](#)

Where can I find online resources for my class?

Our [Schools Hub](#) is the Musée's free online learning resource hub designed to support you and your students during your visit. This hub will house our free curriculum-linked learning sessions which schools can book as part of their visit to the Musée. These sessions center on subjects that vary across history, art, and culture, and seek to develop students' enquiry, visual literacy, and object-engagement skills.

An array of learning resources with videos and museum engagement activities will also be housed in this hub. Like our learning sessions, these resources aim to enrich students' learning, across primary, secondary, and post-secondary levels.